

Privacy Policy for SeAI

Last Updated: 23.04.2024

1. Introduction

This Privacy Policy outlines the practices of SeAI regarding the collection, use, and disclosure of personal information we receive from users of our app. Our primary goal is to enhance your experience by providing a digital management solution tailored specifically for seafarers while upholding the highest standards of privacy and data protection.

2. Data Collection

SeAI collects a wide range of personal information to ensure optimal functionality and customization of our services. The data we collect includes:

- **Identifying Information:** Full name, surname, and a personal photo.
- **Contact Information:** Email address and phone number.
- **Identification Numbers:** ID card details, including national identifiers.
- **Family and Emergency Contact Details:** Information about relatives that might be required for emergency contact purposes.
- **Professional Documentation:** Copies of documents necessary for maritime employment such as certifications, qualifications, and other related paperwork.
- **Biographical Information:** Date of birth and place of birth included in professional documents.
- **Voyage Records:** Detailed logs of voyages that serve as part of your professional experience history.

This comprehensive data collection supports various functionalities within the app, such as document management, expiration reminders, and personal and professional profile maintenance. We monitor usage data to further enhance and personalize your experience. Please note, we do not collect health-related or biometric data.

3. Use of Personal Information

Your personal information is crucial for:

- **Account Management:** Registering and managing your account within SeAI.
- **Service Provision:** Digital storage of documents, managing reminders for document expiration, and helping you maintain a competitive edge in the maritime industry by proactive management of your credentials.

4. Data Sharing and Disclosure

We value your privacy and restrict the sharing of your personal information. SeAI will not share your information with third parties unless it is necessary to offer our services or comply with legal obligations. In such cases, users may opt out by adjusting their privacy settings within the app or by direct communication with our support team.

5. User Rights

At any time, users have the right to:

- **Access:** Review the personal data we hold about you.
- **Edit:** Make changes to your personal information to ensure it is accurate and up-to-date.
- **Deletion:** Request the deletion of your personal information from our records.

These rights can be exercised directly within the app or by contacting our support team via email at contacts@seai.co.

6. Data Retention and Security

SeAI retains personal information as long as your account remains active or as necessary to provide you with our services. We commit to protecting your data with robust security measures, ensuring compliance with GDPR and other data protection regulations. Our servers are located in Europe, offering high standards of data security and privacy.

7. International Data Transfers

Although SeAI typically does not transfer personal data internationally, we reserve the right to do so under specific circumstances. All such transfers are conducted in compliance with legal standards and with appropriate safeguards in place.

8. Children's Privacy

SeAI does not knowingly collect information from children under the age of 13. Our services are intended for adult users, and we do not permit children under this age to use the app.

9. Changes to This Privacy Policy

We may update our Privacy Policy to reflect changes to our data practices. Any significant changes will be notified through the app interface or via email, ensuring you are always informed of how your personal information is used.

10. Contact Us

For any questions related to this Privacy Policy or your personal data, please contact us via email at contacts@seai.co.